



ZAMOK[®]

KIOSK SOFTWARE

THE **POWER**
TO DO **MORE**

ZKSB-06-09-2021





ZAMOK™ kiosk software makes your touch screen kiosk do more.

More Security. More Interface Options. More Peripherals. More value.

Zamok is a powerful kiosk management software packed with the tools to configure and protect your kiosks in the field.

Remotely monitor, edit, and control access to content on every kiosk conveniently from your own desktop!

Hit the ground running with Zamok prebuilt home page kiosk templates, designed and customized specifically for your users.

Access kiosk usage reports for the use of printing, scanning, VoIP communication, credit card input, and more.



ZAMOK SOLUTIONS



REMOTE KIOSK MANAGEMENT



KIOSK SECURITY



CUSTOMIZABLE INTERFACE



NAVIGATION & ACCESSIBILITY



MONITORING & ALERTS



PERIPHERALS & ADD-ONS





ZAMOK SOLUTIONS /

REMOTE KIOSK MANAGEMENT



Update, monitor, and manage one or many kiosks all from the comfort of your own desk. Our cloud system allows our customers to easily maintain kiosks regardless of location.



◀ *Securely access the admin portal using a web browser right from your desktop. The user friendly interface makes it easy to navigate and make changes without any technical skills.*



◀ *Manage multiple kiosks in any location, change screen content, background images, links, or permissions as desired. Make your updates live instantly or roll back to previous versions.*



◀ *With remote support access, we can do the heavy lifting for you! Our experienced technical support staff will remotely access your kiosk to provide quick assistance. Check out our support options on the following page.*



ZAMOK SOLUTIONS /

REMOTE KIOSK SUPPORT



134 Hall Street, Unit F Concord, NH 03301

Our Technical Support is offered 24/7



CALL US

1 (603) 865-1000 Option 2

If you have a paid support plan, connect directly with an Advanced Kiosks Technical Support Specialist.



EMAIL US

technical@advancedkiosks.com

Provide your kiosk serial number, name, company name, phone number, email, and description of issue.



FILL OUT A SUPPORT TICKET

<https://advancedkiosks.com/support-ticket>

Our technical support specialists are on standby. Just fill out a ticket.



CHECK OUR KNOWLEDGEBASE

<https://advancedkiosks.com/knowledgebase>

Common troubleshooting and other kiosk related problems.



Kiosk security is our top priority. Zamok provides the tools to tightly control and select what users can access. The kiosk interface will lockdown to only the links and web content that you approve and allow.

*Lockdown your kiosk to allow access >
ONLY to the online destinations or
content that you choose.*

Eliminate the worries of:

- *unwanted web surfing*
- *rebooting securely*
- *clearing cache*
- *auto log outs*
- *tampering, hacking or misuse*



**“INSTALLING THE EMPLOYEE KIOSKS
INCREASES ONLINE ENROLLMENT
WITHOUT THE SECURITY CONCERNS OF A SHARED COMPUTER”**

– Human Resources Directors and IT Managers, multiple sources.



ZAMOK SOLUTIONS /

CUSTOMIZABLE INTERFACE



The Zamok Homepage module is fully customizable to present users with buttons and links as desired. It also comes with industry and application specific templates to help launch your project. Screen savers, slide shows, and media libraries are all available features for customizing your kiosk to match your brand.



Lobby Welcome Template (Vertical)

◀ Zamok prebuilt templates, colors, and themes to get your kiosk up and running! Every kiosk screen layout is customizable to fit your organization's branding and functional needs. Contact us for custom development options.



Lobby Welcome Template (Horizontal)





ZAMOK SOLUTIONS /

NAVIGATION AND ACCESSIBILITY



Zamok not only offers functionality, but also intuitive accessibility for all users. Get your project off the ground with Zamok's front end tools for navigation and users with differing abilities.



◀ *Zamok software provides convenient and adaptable input options and navigation for web-based applications. The Zamok nav bar makes it easy to maneuver websites, forms, and applications while the secure on-screen keyboard pops up whenever needed.*



◀ *Advanced Kiosks is committed to making kiosks that are accessible by all users, regardless of their abilities. Zamok provides screen reading functionality for visually impaired users and a one-click option for optimizing the interactive screen for users in wheelchairs.*



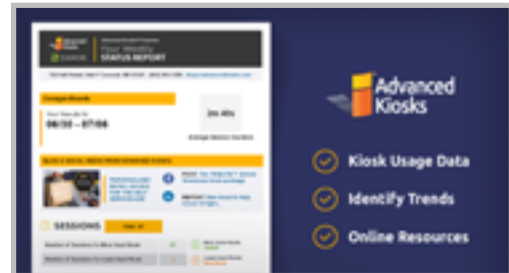
ZAMOK SOLUTIONS /

MONITORING AND ALERTS



Keep an eye on kiosk usage and customer patterns to help determine changing user needs and the ROI of your project. Configure alerts to notify you immediately via text or email if a kiosk needs attention or provide user surveys to collect feedback.

The Zamok Weekly Report is a snapshot > of a kiosk's most and least used features, alerts, trends, and survey feedback emailed directly to your inbox.



The intuitive Zamok survey tool can be > configured to appear at specific times and ask the user pre-set questions. Collected data is accessible through your Zamok dashboard or weekly report.

SATISFACTION SURVEY		TOTAL 2019		
SURVEY QUESTIONS		🟢	🟡	🔴
1. Did this kiosk help you achieve your goals?	18	1,000	1,000	
2. Did you like using the interactive kiosk?	1,000	1,000	18	

Know the status of all your kiosks all the > time! Configure instant notifications for system outages or other issues.

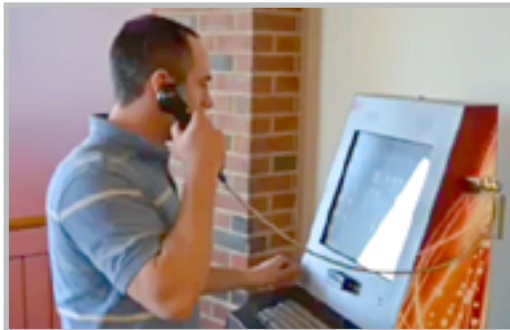


“OUR DATA SHOWED THAT THE KIOSK PAID FOR ITSELF IN LESS THAN 3 MONTHS, EVEN FASTER THAN WE EXPECTED!”

– Mario Teixeira, Operations Manager, Strikes and Spares Entertainment



Zamok provides the foundation for integrating a wide variety of add-on features including dozens of input and output devices such as printers, scanners, card readers, video cameras, voice over IP handsets, LED lights, touchpads, and more. If you need it, Zamok can do it!



◀ *VoIP and Live Video Support are excellent options available through the addition of a handset and video camera. With these peripherals, live video and audio interpretation services are also a possibility.*



◀ *Manage your documents with features like document scanning and printing. Zamok guides users through intuitive, preset screen instructions to keep things simple.*



◀ *Zamok can deliver an output signal to engage multi-color LED illumination or be used as a trigger for other events. Contact us for more custom development options.*



ZAMOK®

For more information, visit AdvancedKiosks.com or call **1.603.865.1000** to speak with a Sales Representative.

www.AdvancedKiosks.com/zamok

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Over 20 years of experience in self-service technology

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