Office Extension 3.0

A Self-Service Extension of Your Office

The Office Extension Software is highly favored by government agencies, courts, housing authorities, and HR departments. It's renowned for its flexibility in configuring self-service functions, seamless communication and reporting capabilities, and effortless integration with third-party software.

Update the kiosk interface right from your desktop!

Extend the reach of your office's capabilities:

- ✓ Scan & print forms, documents and receipts
- ✓ Automated text message and email notifications
- ✓ Translate your interface to over 100 languages
- ✓ Pay bills (3rd-party application required)
- ✓ Secure scan and upload of documents
- ✓ Assisted form fill and submission right from the kiosk
- ✓ Intuitive homepage editor & media library
- ✓ Contact directory call and text
- ✓ Secure access to websites or web-based applications

Last Revised 1.30.2024

GSA Contract Holder

Price: $11,600 each*

*Pricing based on a quantity of 2 kiosks. Includes hardware, onboarding, yearly software & support. Shipping not included.

SOFTWARE

Customize the touch screen interface. Most everything on the interface below is configurable. Configuration requires minimal technical skill. Don't worry, our onboarding team will assist you throughout the process!

Customize your interface with your organization's logo, branding, colors, and background

Configure buttons to securely direct users to any website, print or scan documents, pay bills, fill out forms and more

Translate interface to hundreds of language options *(see page 3)*

Add decorational or informational images to slide show as desired

SPRINGFIELD COUNTY
EST.1869

Tap a button below to get started

10:22 am
Monday April 17

MAKE A PAYMENT

FORMS & APPLICATIONS

PERMITS & INSPECTIONS

SCAN & SUBMIT DOCUMENTS

Event Calendar

April 07	**Historic Preservation Advisory Committee** Friday, April 7th 10:00 AM Recreation & Parks Main Office
April 11	**Board of Supervisors Meeting** Tuesday, April 11th 2:00 PM
April 11	**Community Conversations** Tuesday, April 11th 6:30 PM Springfield Library
April 15	**Family Spring Festival** Saturday, April 15th 6:30 PM Springfield Town Green
April 17	**Springfield Constituent Meeting** Monday, April 17th 9:30 AM

How was your visit?

CALL A DEPARTMENT

INTERACTIVE MAP

REQU...

RESIDENT INFORMATION

VoIP Handset option with drop down presets for user to choose from or allow full dial usage

Link to features on your website such as interactive wayfinding maps, event calendars & more

Helpful feedback tools such as satisfaction surveys and usage reports

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Our **ZAMOK Kiosk Management Software** is the platform that brings Office Extension 3.0 to life.

ZAMOK®
PREMIER EDITION

- ✓ Integrate with any web-based platform, including **RentCafe**, **Yardi** & more!
- ✓ Secure document upload, print & scan
- ✓ Remotely login to your account and modify kiosk content from anywhere
- ✓ Notifications, weekly reports & usage statistics delivered to your inbox
- ✓ VoIP Calling Technology, no phone line needed
- ✓ Configurable locked down web browser for public access

PREMIER FEATURES

Packed with convenient, powerful features, Office Extension Software is the self service solution that prioritizes user experience and optimizes workplace efficiency.

TRANSLATION

Instantly transform all configurable text on the interface. Pick from over 100 languages!

1. User taps translation button

2. User locates & taps desired language

3. Configurable interface text is translated

DOCUMENT UPLOAD

Submitting documents just got a lot easier! Compatible with popular web-based enterprise software platforms including Yardi, RentCafe, Tyler Technologies, Workday and more

1. User taps upload button

2. User follows onscreen scanning directions

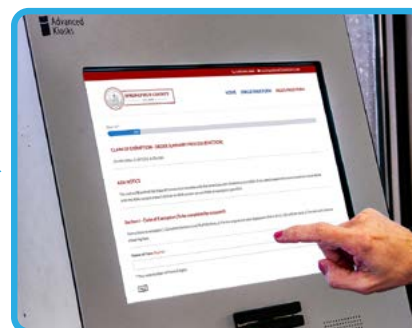**3.** Scan is uploaded & receipt is emailed
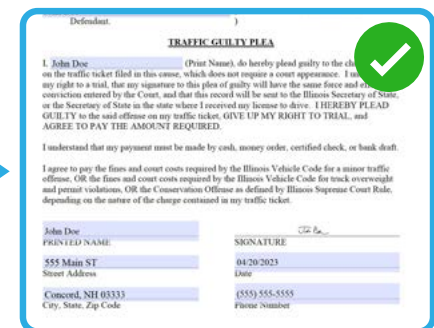
KIOSK FORMFLOW

Simplifying the form fill process for complex forms. Works with any form! **See demo here**

1. User begins with a blank form

2. User follows guided FormFlow instructions

3. Completed form is delivered in original format

HARDWARE

All kiosks are ADA compliant for accessibility

3 YEAR WARRANTY

- Tamperproof Hardware
- Easy WiFi Connect or CAT
- 24/7 Technical Support
- ZAMOK™ Security and Management

19" TOUCHSCREEN for quick navigation, with optional privacy screen filter.

ALL METAL KEYBOARD AND TOUCHPAD durable, backlit, and easy to see in any lighting.

INTERNAL PRINTER print full-size documents with monochrome laser printer.

STURDY CONSTRUCTION durable, steel enclosures designed for heavy usage and harsh environments.

BOLT TO FLOOR OR WALL for added security. Leveling feet included.

VOIP HANDSET provide direct dial to a list of preselected recipients, no phone needed.

CARD READERS to scan credit cards, barcodes, IDs, or driver's licenses (optional).

DOCUMENT SCANNER The kiosk scanner option is a metal, full-page scanner attached to the side of the kiosk. This **ADA-compliant**, "one page at a time" scanner can take letters, passports, driver's licenses, and many other documents.

Watch our video on scanning.

COMPANY LOGO OR MESSAGE brand the kiosk with custom graphics and messaging.
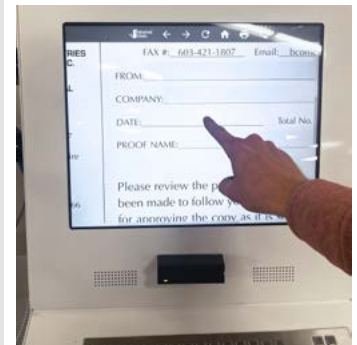
| SCAN DOCUMENTS | PRINT DOCUMENTS | VOIP TECHNOLOGY | DIGITAL FORM FILL |

Click icons above for more on Office Extension features. See all of Advanced Kiosks' video content here.

FEATURES & BENEFITS

Office Extension 3.0 is now packed with even more powerful features to modernize your office and maximize efficiency within your business.

WEEKLY REPORTS AND NOTIFICATIONS

Alerts, statistics, and usage trends are generated from each kiosk and then formatted into a weekly report to help determine effectiveness and track ROI.
Benefits: **Improved Performance Analysis, Enhanced Communication, Improved Return on Investment**

INTERFACE TRANSLATION

Users can instantly transform their interface into their choice of one of hundreds of languages. Subsequent PDFs & web pages are automatically translated into the chosen language. Kiosk adminstrators automatically receive the translated document along with the original.
Benefits: **User Experience, Accessibility, Customer Engagement**

INSTRUCTIONAL VIDEO

The kiosk recognizes when a visitor has entered the lobby and launches a helpful instructional video to provide guidance on how to proceed. This feature helps to set expectations, support productive interactions and build trust through positive user experiences.
Benefits: **User Experience, User Efficiency, Customer Engagement, Enhanced Brand Awareness**

DOCUMENT UPLOAD

Office Extension's scanning process has been redesigned for improved user experience. Now offering seamless scan-to-upload, streamlining the process of submitting completed documents. Requires no third-party site integration. Just tap the upload button, scan, and the submission is complete!
Benefits: **User Experience, User & Staff Efficiency, Error Reduction, Enhanced Security**

KIOSK FORMFLOW

Simplify complex form-filling by providing a guided experience with a progress bar, parsed questions and field validation. The user can translate the form to their preferred language, and Kiosk FormFlow delivers the completed form in both the user's translated language as well as in its original format.
Benefits: **User Experience, Staff Efficiency, Error Reduction, Cost Savings, Policy Compliance**

HOMEPAGE THEME EDITOR

The Homepage Theme editor gives kiosk administrators more control than ever while configuring their kiosk's user interface. Choose from a list of standard templates or configure your own layout with simple, intuitive point-and-click editor tools.
Benefits: **User Experience, Administrator Efficiency, Enhanced Brand Awareness, Improved Customization**

MEDIA LIBRARY

Personalizing your Zamok account just got a lot easier with the redesigned media library. With a newly redesigned interface and added functionality, kiosk administrators are empowered to create and manage content on their kiosk with ease.
Benefits: **Administrator User Experience, Administrator Efficiency, Enhanced Brand Awareness**

READY TO MOVE FORWARD?

VISIT OUR WEBSITE:
AdvancedKiosks.com

CALL US:
(603) 865-1000

E-MAIL US:
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