Self-Service Kiosk Solutions for

COURTHOUSES & MUNICIPALITIES

Self-service kiosks help courts and government agencies across the country save time and resources by automating court services such as:

- Marriage licensing
- Permits
- Notary oath
- Legal research
- Payments
- Form fill

FULL SYSTEMS START AT: $9,200

Self-Service Options to:

- ✓ Scan documents
- ✓ Fill out forms
- ✓ Print documents
- ✓ Pay bills and fines

Advanced Kiosks

THE ADVANCED KIOSKS ADVANTAGE

We take pride in our work and our reputation in the industry. Here are some of the ways in which we provide added value in every kiosk we design and ship:

3 YEAR WARRANTY
Unmatched 3 Year Warranty on all standard kiosk hardware (not just the box).

EXPERIENCE
Over 20 years of self-service kiosk design and development experience.

KIOSK SOFTWARE
Kiosk management software providing kiosk security and the power to do more.

QUALITY STANDARDS
Kiosks made with high quality, American-made, commercial grade components.

ON-BOARDING
A specialist is assigned to your project for setting up your kiosks.

WORLD-CLASS SUPPORT
Comprehensive support and 24/7 technical assistance options for your product.

CONSULTING SALES
We don't sell, we advise our customers to get the most value.

KIOSK HARDWARE

The Lobby and Document Kiosks are among our most popular models, and are highly recommended for your self-service kiosk solutions. Each has a standard option for upgrades and provides an excellent starting point for any courthouse across the country.

3 YEAR WARRANTY
Offered on All Our Kiosk Models

- Tamperproof Hardware
- Easy Internet Connect
- Windows OS Pro

DOCUMENT KIOSK
19" LANDSCAPE
Our rugged Document Kiosk is sturdy enough to handle all the wear and tear of a Courthouse setting.

LOBBY KIOSK
19" LANDSCAPE
Sure to bring both substance and style to your Courthouse, the Lobby Kiosk is intended for a more refined environment.

KIOSK MANAGEMENT SOFTWARE

ZAMOK®

THE SOFTWARE BEHIND DOCUMENT SCANNING, PRINTING, FORM FILLING, AND PAYING BILLS

Our ZAMOK™ software makes self service simple with an intuitive user interface for document scanning, organizing, sending notifications for issues like low printer paper, and form-fill compatibility through either interactive pdfs or web forms.

COURTHOUSE KIOSK: Details & Options

The Lobby Kiosk is the most successful Courthouse & Municipalities Kiosk Model and is available with standard features and optional add-ons.

STANDARD FEATURES

19" TOUCHSCREEN for quick navigation, with optional privacy screen filter.

ALL METAL KEYBOARD AND TOUCHPAD durable, backlit, and easy to see in any lighting.

INTERNAL PRINTER print full-size documents with monochrome laser printer.

RUGGED CONSTRUCTION durable, steel enclosures designed for heavy usage and harsh environments.

BOLT TO FLOOR for added security. You can also bolt to the wall if needed.

OPTIONAL ADD-ONS

VIDEO CAMERA provide face-to-face customer service from anywhere.

VOIP HANDSET provide direct dial to a list of preselected recipients, no phone needed.

CARD READERS to scan credit cards, barcodes, IDs, or driver's licenses.

DOCUMENT SCANNER The kiosk scanner option is a metal, full-page scanner attached to the side of the kiosk. This **ADA-compliant**, "one page at a time" scanner can take letters, passports, driver's licenses, and many other documents.

Watch our video on scanning.

COMPANY LOGO OR MESSAGE brand the kiosk with custom graphics and messaging.

OPTIONS & UPGRADES

CARD READER   **SCANNER**   **VOIP HANDSET**   **VIDEO CAMERA**

KIOSK USER INTERFACE

The courthouses kiosk solution home screen is customizable to include functionality, look, and feel. Users can securely access your systems, approved websites, and third-party services with ease.

Add your company logo, branding, colors, and background

Provide up to eight buttons to do tasks such as accessing legal papers, scheduling appointments, or printing and scanning

Local weather forecast with the click of a button

Customer surveys and feedback

Bradford County COURTHOUSE

WELCOME TO THE COURTHOUSE KIOSK

4:01PM

Notices: Notary on 2nd Floor ... Offices will be **CLOSED July 4, 2021** (Federal Holiday: Independence Day) ...

Offices / Map

Permits

Court Services

Pay Fines / Tickets

Marriage Licenses

After-Hours Services

Notary Oath

Languauge Options

COURT INFO CENTER
Always here when you are!
BRADFORD COUNTY COURTHOUSE

CALL FOR ASSISTANCE

EMAIL COUNTY CLERK

USER PORTAL

HANDICAP SERVICES

VoIP Handset option with drop down presets for user to choose from or allow full dial usage

Provide direct email options to one or several recipients

Send customers to your preset Public Services Management Software

Handicap employees and visitors can access custom information

[Watch the Scanning Solution Video](#)

Advanced Kiosks

KIOSK MANAGEMENT SOFTWARE

Zamok Kiosk Management Software makes integrating your systems or web-based content a breeze! This powerful software suite delivers **functionality** and **administrative control** to get you up and running quickly and enable you to do more with your kiosk.

ZAMOK®

KIOSK ADMIN TOOLS

- Remote Management
- Remote Content Editing
- Lockdown Browser Security
- Alerts and Notifications
- Reporting & Statistics
- Weekly Status Report

FEATURE SUPPORT

- Document Scanning
- Credit Card Capture
- Printing and Copying
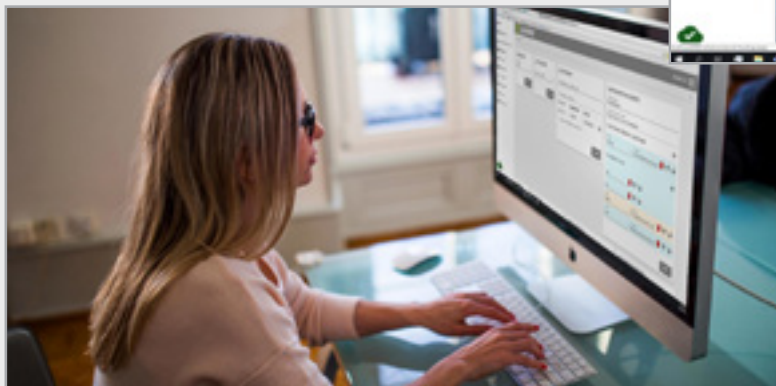- VoIP Service Support
- Live Interpretation
- Live Video Support

KIOSK USER INTERFACE

- Screen Layout Templates
- Screen Saver
- Logo & Branding Options
- Survey & Review Tool
- Screen Reading
- On-screen Keyboard

ZAMOK DASHBOARD — All from your desk!

Your Zamok control center allows you to **conveniently customize and manage settings for all your kiosks right from your desktop!**

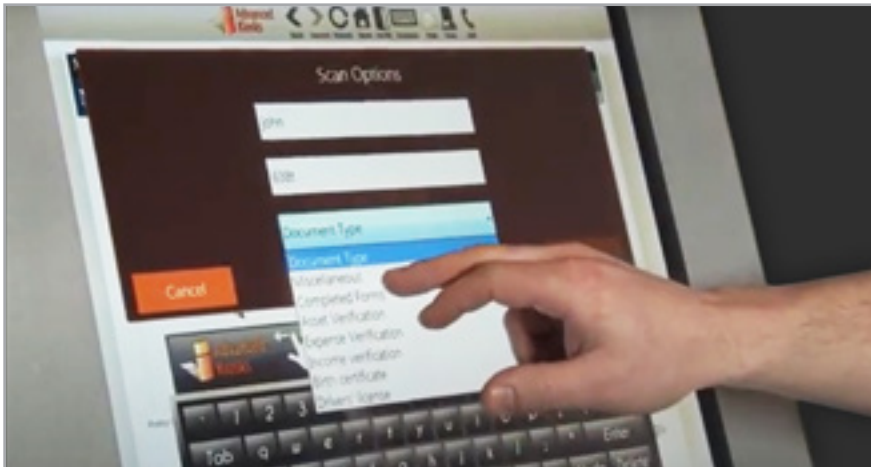Make your desired changes and see a preview of what is displayed on the kiosk screen.

With the easy to use, intuitive Zamok interface, no technical skill is required!

Any button can link to a webpage, form, or scan routine.

FOR MORE INFORMATION ABOUT HOUSING AUTHORITY KIOSK SOLUTIONS   **CALL: 1 (866) 783-3791**
EMAIL: INFO@ADVANCEDKIOSKS.COM

WWW.ADVANCEDKIOSKS.COM

DOCUMENT SCANNING

A scanner routine saves time and resources on self-service projects, enabling customers to scan and make copies of paperwork and forms, applications, licenses, passports, or even old crumpled pieces of paper.

COMMON USE CASES

The full-page document scanner is great for many self-service applications, including:

- Employee & HR kiosks
- Bill pay kiosks
- Kiosks for government organizations

SCANNING SOFTWARE & ONBOARDING

SCANNING CONFIGURATIONS

Zamok's scanning feature works in two different ways:

1. By guiding the user through scanning specific documents for an application
2. Allowing a user to scan any document, attach notes, and have documents securely delivered by email or file upload.

ONBOARDING: The Advanced Kiosks onboarding team will set up buttons on the kiosk user interface to start scanning processes and will configure the documents to be sent to the destination of your choice.
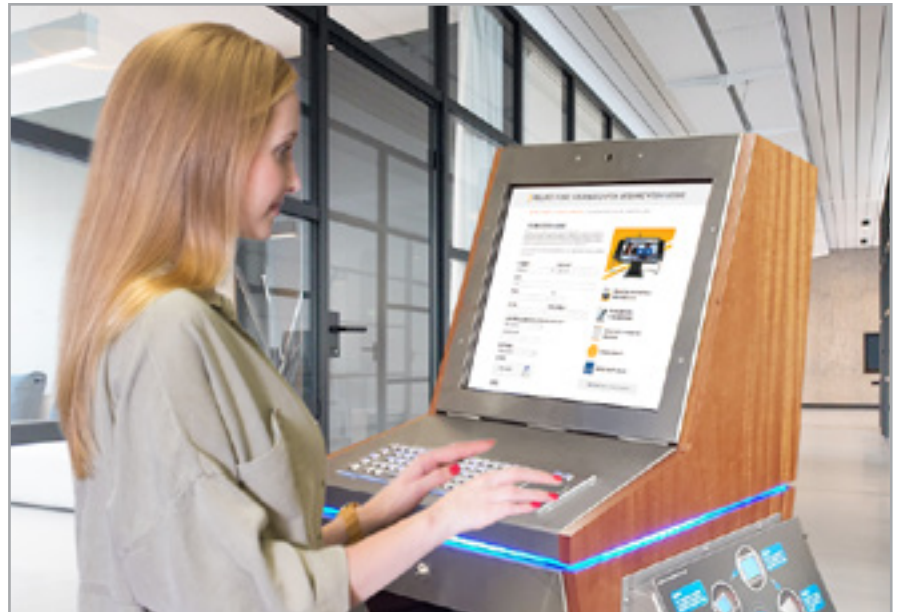
FORM FILLING

Everyone has forms that need to be filled and filed away. Advanced Kiosks has many options for your form and application needs.

DIGITAL FORM BENEFITS

Whether you fill out forms digitally or scan them in when you are done, digital forms can:

- Improve file management
- Increase security
- Reduce wait times
- Reduce human contact
- Provide paperless option

3 WAYS TO FILL OUT FORMS DIGITALLY

Marriage License

MARRIAGE LICENSE PRE-APPLICATION

FIND THE CONTACT-FREE METHOD THAT WORKS BEST FOR YOU

1 Fill out an electronic form and have it automatically uploaded to a database.

2 Fill out a digital interactive PDF and email it to the recipient of your choice.

3 Print the form, fill it out, sign it, and scan it back in for digital organization.

ONBOARDING: Have a paper form? We can make it digital. See our On-Boarding Section for more details.

PAY GOVERNMENT FEES AND FINES

Interactive digital kiosks can offer an electronic payment system for those without available or secure access to technology.

MAKING PAYMENTS EASY

If you have a preexisting payment webpage, we can link and lockdown that page for kiosk users to navigate the payment process. With a credit card reader, your customer can autofill user information into the digital payment form, expediting the process.

SOFTWARE FOR MAKING PAYMENTS

CARD READERS & SCANNERS

Different options can be added to expedite the payment process or even help auto-fill forms and applications. These include:

- Credit Card or Magnetic Strip Reader
- EMV Credit Card Reader
- Barcode and QR Code Scanner
- Drivers License and ID Scanner

Right: Ticketing Kiosk with EMV credit card reader.

ON-BOARDING: *We do the Heavy Lifting!*

A Customer Success Specialist is assigned to your project to oversee everything from parts and delivery to installation feedback.

- 10 hours of one-on-one set-up time
- Kiosk management software setup
- Overview of kiosk administration tools
- Training to ensure you are prepared to manage your kiosk system
- Content retrieval to set up users, list of document names, and tags
- Transferring paper forms to make them virtual
- Work with an IT manager to make sure all protocols are met.

SOFTWARE INTEGRATION

Thinking about adding self service kiosks into your lobby, but worried about how they will interact with your existing systems?

Our Zamok™ suite of powerful kiosk management tools is compatible with any web-based software application you may already have in place. Our in-house team of project managers and software engineers are ready guide you every step of the way.

Zamok Kiosk Software presents your web-based software systems in a secure browser window, preserving your existing software investment and preventing unwanted tampering.

Advanced Kiosks

WHY ADVANCED KIOSKS?

Advanced Kiosks was founded on the principle of providing turnkey solutions. With nearly 20 years of experience and a team of experts in engineering, software and project management, Advanced Kiosks is equipped to make your kiosk project a success.

3 YEAR WARRANTY

Advanced Kiosks takes pride in building self-service kiosks with commercial-grade, American-made, high-quality components.

ADA & 508 COMPLIANT

All kiosks and software we build come standard with the features needed for ADA and 508 Compliance to ensure the best user experience.

GSA ADVANTAGE

As an authorized GSA Advantage Vendor, Advanced Kiosks guarantees the best price to your housing authority kiosk solution.

TALK TO A PROJECT MANAGER TODAY

For more information on this **Courthouses & Municipalities Kiosk Solution**, contact an Advanced Kiosks project consultant today!

(603) 865-1000 / **sales@advancedkiosks.com** / **www.advancedkiosks.com**

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03.15.2021